SICAM Pordenone, 15. – 18. October 2019

## eServices from Kesseböhmer: Furniture design, product support and technical training

Internet-based services will complete Kesseböhmer's presence at Sicam 2019. The supplier simplifies and speeds up furniture design and production at its customers sustainably with its own CAD portal and by feeding the supplier's product data into the imos ,iFurn' library. A new service portal will provide product support across target groups. The international training portal will offer technical training to the kitchen business segment anytime and anywhere.

Kesseböhmer has now created an easier facility for quick and easy computer-aided design of furniture with its fittings systems. The company is presenting a new CAD portal integrated into the relaunched website at Sicam. It is aimed at all furniture design companies that don't work with imos software. Clearly organised by product group, all of the detailed fittings data can be downloaded directly in the required language and latest formats (DWG – from Autocad 2013, IGES, 3D PDF, SAT and STEP).

For imos\* users, Kesseböhmer will feed its fittings data into the ,iFurn' library. This extensive and constantly updated online catalogue of supplier data assists with the selection and use of fittings in order to be able to design with variable dimensions using 3D software. Moreover, the planning and design data will be directly converted into readable formats for all the popular devices.

Kesseböhmer has linked their new service portal to the website at support.kesseboehmer.world where the company will provide product support to industry and retailers, tradesmen, fitters and end customers. Not only has this area of the website been improved visually, but clarity and intuitive navigation have also been optimised in time for Sicam 2019. Under the kitchen fittings tab, for example, there are videos on the functionality and installation of the products, instructions for operation, installation and adjustment, technical data sheets and commissioning certificates.

A new, multilingual and constantly updated training portal will offer technical training to the kitchen business segment anytime and anywhere.



Caption 1: Kesseböhmer has now created an easier facility for quick and easy computer-aided design of furniture with its fittings systems. The company is presenting a new CAD portal integrated into the relaunched website at Sicam. Photo: Kesseböhmer



Caption 2: Kesseböhmer has linked their new service portal to the website at support.kesseboehmer.world where the company will provide product support to industry and retailers, tradesmen, fitters and end customers. Photo:

Kesseböhmer



Caption 3: A new, multilingual and constantly updated training portal will offer technical training to the kitchen business segment anytime and anywhere. Photo: Kesseböhmer